




















WPN4-FUN NetEye Fundamentals Training

Agenda

Module title	Module Purposes	Duration	Day
NetEye modules overview 	Overview of all NetEye available modules and extensions based on NetEye Online demo	 0.30 h	DAY 1
Monitoring	<p>This aims to introduce participants to the “basics” of monitoring with NetEye and to help them in answering questions like:</p> <ul style="list-style-type: none">• monitoring overview• hosts, services, host groups and service groups view• downtime, comments, contacts and notifications• history: event grid, event overview and Timeline• problems• dashboard and dashlet• dashboard customization• navigation items	 0.45 h	DAY 1
Configuration (part 1)	<ul style="list-style-type: none">• Director module: what is it? what is it used for?• general concepts: templates and hierarchy• host template, host object and host group• service template, service object and service group• service set• apply rule per service and service set• apply rule per host group and service group• apply and deployment configuration	 2.45 h	DAY 1

Configuration (part 2)	<ul style="list-style-type: none"> • introduction to commands and fields • dependencies and relationships Parent-Child 	 1 h	DAY 2
NetEye Extension Pack 	<ul style="list-style-type: none"> • What is NetEye Extension Pack (NEP)? • Getting Started with NEP (Install/Update) • Concepts of using nep: <ul style="list-style-type: none"> - (show) how to combine host template for creating host objects - (show) how to combine service templates for starting with monitoring 	 2 h	DAY 2
Monitoring with agent	<ul style="list-style-type: none"> • What is an agent? • Monitoring through agents • Agent installation through Agent Wizard on Windows • Directory Self Service API • Wuerth Phoenix agent deployment scripts overview 	 1 h	DAY 2
Agent based command execution 	<ul style="list-style-type: none"> • What is the Command Orchestration (CMDO) module • How to configure a pre-authorized command executor against infrastructure 	 1 h	DAY 3
Passive Event Monitoring 	<ul style="list-style-type: none"> • What is a passive event? • What is the Tornado module ? • SNMP Trap handling basic monitoring rule 	 2 h	DAY 3
Notification process	<ul style="list-style-type: none"> • What is the escalation process? How does it work? • escalation process and involved elements • user and user template objects • notification template objects • apply rule per notification objects • NEP notifications templates 	 1 h	DAY 3

<p>Business Process Monitoring</p>	<ul style="list-style-type: none"> • What is a business process? • implement a business process • how to monitor a business process 	 1 h	<p>DAY 4</p>
<p>Dashboarding</p>	<ul style="list-style-type: none"> • What is the IT Operation Analytics (ITOA) module? • how to access to the ITOA module • dashboard creation examples 	 1 h	<p>DAY 4</p>
<p>User authentication and profiling</p>	<ul style="list-style-type: none"> • authentication through Active Directory • What is a Icingaweb2 role? • how to profile a user • Multitenancy introduction 	 1 h	<p>DAY 4</p>
<p>Reporting</p>	<ul style="list-style-type: none"> • Icinga Cube • Reporting Module 	 1 h	<p>DAY 4</p>